

How Fees Are Used

Wastewater fees support the Metropolitan Wastewater Management Commission (MWMC), which is the **regional** entity that provides high quality wastewater treatment to protect our local health, safety, and environment including the Willamette River. Regional wastewater fees provide necessary funding to operate and maintain existing wastewater treatment facilities, and for facility upgrades to meet new, more stringent, regulatory requirements.

13 billion gallons of wastewater are treated each year by the MWMC

Springfield's **local** wastewater fees help convey wastewater from homes and businesses to the Regional Wastewater Treatment Plant. Springfield is focused on pipe rehabilitation and replacement to reduce the amount of water unnecessarily entering the collection system during wet weather periods.

Stormwater fees are necessary to fund Springfield's federally required stormwater management program that includes:

- Cleaning and maintaining more than 200 miles of stormwater pipeline and 6,500 catch basins.
- Sweeping 6,000 miles of paved streets.
- Maintaining natural and urban water quality facilities such as ponds, swales, catch basins, and wetlands.
- Providing public education programs including Canines for Clean Water, Springfield's Stream Team, Clean Water University, Fish-Friendly Car Wash Kits, Clean Water Gardens, and more!

Learn more about wastewater treatment by viewing MWMC's video series:
www.youtube.com/MWMCPartners

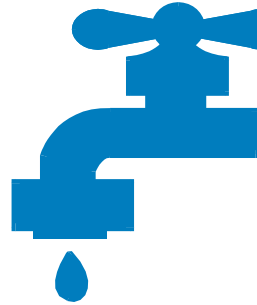


City of Springfield
225 Fifth Street
Springfield, OR 97477
541.726.3696

www.springfield-or.gov
www.mwmcpartners.org

Wastewater & Stormwater Services

Wastewater: water from buildings (laundry, sink, dishwasher, toilet) that is **treated** at the wastewater treatment plant before it is discharged into waterways.



Stormwater: rain and runoff that flows directly into storm drains and to waterways. **It is not treated!**

Why are City Fees on the SUB Bill?

The City of Springfield adopts and administers the wastewater and stormwater service fees. SUB has no relationship with the City's wastewater or stormwater system operation or rates, and acts only as the City's billing agent.

For wastewater and stormwater billing questions, please call the City of Springfield at 541.726.3696.

City of Springfield User Fee
Annual Rate Notification
541.726.3696

July 2017

Wastewater

The City of Springfield collects and conveys local wastewater to the Regional Wastewater Treatment Facilities, operated by the Metropolitan Wastewater Management Commission (MWMC), that clean the wastewater. Wastewater fees are billed to all users connected to the Regional Wastewater Treatment Plant (Springfield Code 4.204).

Customers pay a base MWMC charge of \$12.96 per month, and a flow-based fee for the amount of water used and customer category. The flow-based fee is a combination of City of Springfield and the MWMC wastewater service rates per unit (748 gallons) of water used. The MWMC approved a 3% rate increase in regional fees, and the City Council approved a 2.5% increase in local fees, effective on bills issued on and after July 1, 2017.



Did You Know?

Your Wastewater Bill Varies Summer to Winter

The flow portion of your wastewater bill is based on units of water consumed. One unit equals 748 gallons. Flow fees are determined from water meter readings during the winter months (December through April). From May through November, bills are based on the average of the winter usage or actual usage, whichever is less. For accounts with fewer than three months usage, bills are based on seven (7) units or actual usage, whichever is less.

| Wastewater Monthly Fee Schedule | | | | | | |
|---|----------------------|-----------------------------------|----------------------|---------------------|--------------------------|--------------------------------|
| Wastewater Flow-Based Fee (per unit - 748 gallons) | | | | | | |
| | Residential Customer | Commercial / Industrial Customers | | | | |
| | | Low Strength 400* | Medium Strength 800* | High Strength 1200* | Very High Strength 1600* | Super High Strength Over 1600* |
| MWMC | \$1.928 | \$2.590 | \$3.775 | \$5.356 | \$6.942 | \$8.524 |
| City of Springfield | \$3.421 | \$3.421 | \$3.421 | \$3.421 | \$3.421 | \$3.421 |
| Total | \$5.349 | \$6.011 | \$7.196 | \$8.777 | \$10.363 | \$11.945 |
| *Average total biological oxygen demand and suspended solids in milligrams per liter (mg/L) | | | | | | |
| Base Charge: a regional (MWMC) monthly base charge of \$12.96 is applied to each account | | | | | | |

Stormwater

As our City grows, natural areas are covered up by hard surfaces that do not allow rain to soak into the ground. This creates stormwater runoff that picks up everything on the ground (pet waste, motor oil, fertilizers, pesticides, etc.) and carries it directly to local waterways.

Underground pipes and catch basins, along with stormwater treatment facilities, are built to protect people and property from flooding. Treatment facilities also remove pollutants from stormwater.

Local stormwater fees fund construction and maintenance of the stormwater system. All properties in the City of Springfield are charged stormwater fees (Springfield Code 4.204). Learn more at www.springfieldstreams.org

Improving Water Quality

Stormwater runoff is one of the biggest contributors to water pollution. Proper management improves the quality of stormwater entering the McKenzie and Willamette rivers, for better recreational opportunities and a healthier environment.

The Springfield City Council approved a 3.5% stormwater rate increase to fund stormwater capital projects and programs. This is effective on bills issued on and after July 1, 2017.

The City's stormwater system conveys runoff through underground pipes and open waterways.



| Stormwater Monthly Fee Schedule | | | | | |
|---|-----------------|----------------|-----------------|----------------|----------------|
| *Residential: \$14.58 | | | | | |
| **Commercial | Very Heavy >70% | Heavy 41-70% | Moderate 20-40% | Light <20% | Undeveloped 0% |
| Base Fee per 1,000 sq ft | \$1.693 | \$1.693 | \$1.693 | \$1.693 | \$0.000 |
| Impact Fee per 1,000 sq ft | \$2.542 | \$1.482 | \$0.425 | \$0.000 | \$0.000 |
| Total Rate per 1,000 sq ft | \$4.235 | \$3.175 | \$2.118 | \$1.693 | \$0.000 |
| *Residential includes single family residential and duplex households | | | | | |
| **Commercial is based on percentage of property development (impervious surface) | | | | | |
| **In addition to the total Commercial rate displayed above, an Administrative Fee of \$1.682 per account is applied | | | | | |